



General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List

Multiple Award Schedule (MAS)

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is:

GSAAdvantage.gov.

Contract Number: GS-35F-0178S

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Federal Supply Group: Information Technology
FSC/PSC Code: D399, 0000
Contract Period: January 17, 2016 – January 16, 2021

Contractor Name: **Computercraft Corporation**
Address: 1017 12th St NW Ste 200
Washington, DC 20005
Phone Number: (571) 266-3362
Fax Number: (571) 266-3374
E-mail: chill@computercraft-usa.com
Website: www.computercraft-usa.com

Contract Administrator: Carolyn Hill

Business Size: Women-Owned Small Business (WOSB)

Price Shown Here in are Net (Discount Deducted)

Current through Modification #PS-0051 dated March 18, 2020

Customer Information

1a. Table of Awarded Special Item Numbers with appropriate cross-reference to item descriptions and awarded price(s):

SIN	SIN Description	Description Page	Awarded Price Page
54151S/STLOC	Information Technology Professional Services	5-8	9
54151HEAL/STLOC	Health Information Technology Services	10-14	15-16
OLM/STLOC	Order-Level Materials (OLM)	Defined at Order Level	Defined at Order Level

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. N/A

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. Please refer to pages 5-8 and 10-14.

2. Maximum Order:

SIN	Maximum Order
54151S/STLOC	\$500,000
54151HEAL/STLOC	\$500,000
OLM/STLOC	\$250,000

3. Minimum Order: \$100

4. Geographic Coverage: Domestic and Overseas Delivery

5. Point of production: US

6. Discount from list prices or statement of net price: Prices shown herein are Net (discount deducted).

7. Quantity discounts: None

8. Prompt payment terms: Net 30. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government purchase cards **are accepted** at or below the micro-purchase threshold.

9b. Government purchase cards **are accepted** above the micro-purchase threshold.

10. Foreign items: None

11a. Time of Delivery: 30 days ARO or as negotiated with the Ordering Agency

11b. Expedited Delivery: Items available for expedited delivery are noted in this price list and contact contractor

11c. Overnight and 2-day delivery: Contact Contractor

11d. Urgent Requirements: Please note the urgent requirements clause of this contract and contact contractor

12. F.O.B Points: Destination available in continental US only

13a. Ordering Address: Computercraft Corporation
1017 12th St NW Ste 200
Washington, DC 20005

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address: Same as ordering address

15. Warranty provision: None

16. Export Packing Charges: N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Government purchase cards **are accepted** above the micro-purchase threshold.

18. Terms and conditions of rental, maintenance, and repair: N/A

19. Terms and conditions of installation: N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: N/A

20a. Terms and conditions for any other services: N/A

21. List of service and distribution points: N/A

22. List of participating dealers: N/A

23. Preventive maintenance: N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/

25. Data Universal Numbering System (DUNS) number: 106738198

26. Notification regarding registration in System for Award Management (SAM) database: Computercraft Corporation **is** registered in the SAM Database.

SIN 54151S Labor Category Descriptions

Senior Program Manager

Minimum Experience: Minimum of ten years relevant experience

Minimum Education: Bachelor degree in Computer Science, Business Administration, Engineering or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Provide executive level management to an engagement. Direct all phases of programs and projects including research, analysis, planning, and implementation. Direct senior-level task managers. Develop, manage and track project scope and operating budgets. Communicate with clients to develop program workplans, budget, schedule and technical performance. Monitor and maintain schedule, budget, and technical assignments. Brief senior-level client staff. Identify program problems and develop solutions. Prepare management reports as necessary.

Program Manager

Minimum Experience: Minimum of six years relevant experience

Minimum Education: Bachelor degree in Computer Science, Business Administration, Engineering or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Provide executive experience and guidance to an engagement. Direct all phases of programs and projects including research, analysis, planning, and implementation. Define project scope and operating budgets. Communicate with client management to develop program activity, budget, schedule and technical performance. Monitor and maintain schedule, budget, and technical assignments. Identify program problems and develop solutions. Prepare management reports as necessary.

Senior Project Manager

Minimum Experience: Minimum of eight years relevant experience

Minimum Education: Bachelor degree in Computer Science, Business Administration, Public Administration, Engineering or related discipline with an Information Technology focus. A Master's degree can account for two years of experience

Functional Responsibilities: Research and respond to internal and client management inquiries, concerns and requests on technical or budgetary project issues. Manage project implementation with consistent and thorough communications between a variety of users and teams. Contact various parties including client management and onsite and offsite teams as necessary to obtain critical information required to complete project within intended time frame. Prepare management reports as necessary. Serve as task leader and manage staff as necessary.

Project Manager

Minimum Experience: Minimum of two to four years relevant experience

Minimum Education: Bachelor degree in Computer Science, Business Administration, Engineering or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Research and respond to internal and client management inquiries, concerns and requests on a project issue either commercially or technically. Manage project implementation with consistent and thorough communications between a variety of users and teams. Contact various parties including client management and onsite and offshore teams as necessary to obtain critical information

required to complete project within intended time frame. Prepare management reports as necessary.

Programmer I

Minimum Experience: Minimum of five to eight years relevant experience

Minimum Education: Masters' degree in Computer Science, Business Administration, Engineering or related discipline with an information technology focus.

Functional Responsibilities: Develop new programs to support customer needs and systems upgrades. Provide production support and resolve system problems. Develop software design and approach to ensure systems requirements and internal and external interfaces are addressed.

Programmer Analyst II

Minimum Experience: Minimum of two to four years relevant experience

Minimum Education: Bachelor degree in Computer Science, Business Administration, Engineering or related discipline with an Information Technology focus.

Functional Responsibilities: Perform analysis and assessment of system interfaces, performance, and installations requirements. Develop software design and approach to ensure systems requirements and internal and external interfaces are addressed. Review software requirements and design to ensure traceability, compatibility, and adequacy.

System Administrator / Security Specialist

Minimum Experience: Minimum of four to six years relevant experience

Minimum Education: Bachelor degree in Computer Science, Engineering or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Perform installation, maintenance, administration, security and backup/system recovery of both UNIX and Windows systems. Provide daily support to users in addition to developing information security requirements, information security plans and status reports. Proficient in UNIX and Windows security and knowledgeable in LAN/WAN and internet related protocols to ensure comprehensive systems support. Experience with HTML and Perl/Expect/Shell scripts; Linux administration; ColdFusion; C; and Java programming.

Network Administrator I

Minimum Experience: Minimum of four to six years relevant experience

Minimum Education: Bachelor degree in Computer Science, Engineering or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Provide maintenance and system administration support for LAN/WAN hardware and software, including but not limited to diagnosing network problems, installing and removing hardware, repairing hardware problems and resolving software configuration issues. Provide recommendations and approaches to preventive maintenance, including data backup systems, remote and onsite analysis of system status, update patches, security and antivirus DAT files for all customer servers and workstations. Knowledgeable in LAN/WAN technologies, operating systems, network management systems, and network protocols. Review existing hardware, software and recommend future purchases including cost estimates and time tables.

Network Administrator II

Minimum Experience: Minimum of two to four years relevant experience

Minimum Education: Bachelor degree in Computer Science, Engineering or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Provide maintenance and system administration support for LAN/WAN hardware and software, including but not limited to diagnosing network problems, installing and removing hardware, repairing hardware problems and resolving software configuration issues. Provide

recommendations and approaches to preventive maintenance, including data backup systems, remote and onsite analysis of system status, update patches, security and antivirus DAT files for all customer servers and workstations. Knowledgeable in LAN/WAN technologies, operating systems, network management systems, and network protocols.

Technician

Minimum Experience: Minimum two years relevant experience

Minimum Education: Associates degree or equivalent training and/or experience in the required technical area necessary to fulfill project performance.

Functional Responsibilities: Install, repair and maintain systems and equipment. Provide support for a variety of equipment under the direction of a team lead.

Training Specialist / Technical Writer

Minimum Experience: Minimum of two years relevant experience

Minimum Education: Bachelor degree in Business Administration, Computer Science, Engineering, English, Management Information Systems or related discipline with an Information Technology and/or writing focus; or four years of professional experience.

Functional Responsibilities: Plan, develop, and implement product and services training for support personnel and customers. Communicate with users to obtain information needed to prepare training materials, develop methodology and course content. Respond to user questions, conduct training, and provide technical expertise to customers and personnel. Provide technical writing and editing to ensure accurate and user friendly technical documents and reports.

Database Administrator I

Minimum Experience: Minimum of four to six years relevant experience

Minimum Education: Bachelor degree in Computer Science or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Plan, develop and implement relational database design. Provide specialized expertise and practical assistance in the use of database management systems and the manipulation of data for information systems, including work at any stage of the database life cycle (feasibility, design, development and service delivery). Work with the client to define data requirements and determine if and how the database can be designed to meet these needs. Define and develop new database structures. Define all required database administration policies, procedures, standards and guidelines. Customize data conversion strategies, specifications and routines. Manage and organize database in order to ensure share ability, coherence, availability, accuracy, completeness and integrity. Design, develop, and document internal procedures that include: Database backup, Restore and Recovery; Database Monitoring; Database Performance Optimization; Database Extraction; Database Security. Provide technical direction and support in the areas of database performance and scalability

Database Administrator II

Minimum Experience: Minimum of two to four years relevant experience

Minimum Education: Bachelor degree in Computer Science or related discipline with an Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Provide practical assistance in the use of database management systems and the manipulation of data for information systems, including work at any stage of the database life cycle (feasibility, design, development and service delivery). Work with the client to define data requirements and determine if and how the database can be designed to meet these needs. Assist in new database structures and defining database administration policies, procedures, standards and guidelines. Customize data conversion strategies, specifications and routines. Organize database in order to ensure share ability, coherence, availability, accuracy, completeness and integrity. Document internal procedures

that include: Database backup, Restore and Recovery; Database Monitoring; Database Performance Optimization; Database Extraction; Database Security. Provide technical direction and support in the areas of database performance and scalability.

Website Developer I

Minimum Experience: Minimum of four to six years relevant experience

Minimum Education: Bachelor degree in Computer Science or related discipline with a graphic design or Information Technology focus. A Master's degree can account for two years of experience.

Functional Responsibilities: Design, develop and manage client web sites. Provide technical expertise with regard to WWW policy and procedures. Lead design concept, technical specifications, and site architecture according to client business/project objectives and specifications. Responsible for technical coding of Web (and other interactive) and multimedia program including HTML, Java, Flash, Javascript, and other software applications required to meeting client objectives.

Data Specialist

Minimum Experience: 3 years of relevant experience

Minimum Education: Bachelor's Degree.

Functional Responsibilities: Responsibilities will vary but may include any of the following or similar: Provide technical expertise, design, configuration, administration, and/or maintenance of databases, data warehouses, and data systems. Perform data analysis, data structure, metadata, data architecture, and/or data visualization. Support data management and governance which may include data collection, cleaning, organization, modeling, and/or quality assurance. Participate in design and implementation of data collection methods, samples, protocols, and instruments. Perform data analysis, reporting, and development of findings.

User Experience Specialist

Minimum Experience: 3 years of relevant experience

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include any of the following or similar: Design, assess, or map customer experience and related behavioral analysis. Plan, implement, or support usability tests and human factors assessments. Research, plan, prototype, or design interfaces and other human-technology interactions. Draft, develop, and review associated designs, reports, and studies.

Subject Matter Expert II

Minimum Experience: 8 years of relevant experience

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include any of the following or similar: Serve as subject matter expert in a functional, technical, scientific, budgetary, academic, operations, government mission, or other specialty area. May advise the project team or client organization in specific areas of expertise. Participate as needed across project phases. Apply principles, methods, and knowledge towards the project approach, deliverables, reports, representations, or quality control. Develop specialized reports, as needed.

GSA Labor Rates SIN 54151S

Labor Category	1/17/2016 - 1/16/2017	1/17/2017 - 1/16/2018	1/17/2018 - 1/16/2019	1/17/2019 - 1/16/2020	1/17/2020 - 1/16/2021
	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite
Senior Program Manager		\$229.08	\$233.20	\$237.40	\$241.67
Program Manager	\$170.27	\$173.34	\$176.46	\$179.63	\$182.87
Senior Project Manager		\$159.96	\$162.84	\$165.77	\$168.75
Project Manager	\$122.38	\$124.59	\$126.83	\$129.11	\$131.44
Programmer I	\$174.08	\$177.21	\$180.40	\$183.65	\$186.95
Programmer Analyst II	\$143.67	\$146.26	\$148.89	\$151.57	\$154.30
System Administrator/ Security Specialist	\$132.91	\$135.30	\$137.74	\$140.22	\$142.74
Network Administrator I	\$143.67	\$146.26	\$148.89	\$151.57	\$154.30
Network Administrator II	\$125.57	\$127.83	\$130.13	\$132.47	\$134.86
Technician	\$93.66	\$95.34	\$97.06	\$98.81	\$100.58
Training Specialist/Technical Writer	\$90.46	\$92.09	\$93.75	\$95.43	\$97.15
Database Administrator I (DBA I)	\$170.27	\$173.34	\$176.46	\$179.63	\$182.87
Database Administrator II (DBA II)	\$148.18	\$150.85	\$153.56	\$156.33	\$159.14
Website Developer	\$101.10	\$102.92	\$104.77	\$106.66	\$108.58
Data Specialist		\$133.30	\$135.70	\$138.14	\$140.63
User Experience Specialist		\$133.30	\$135.70	\$138.14	\$140.63
Subject Matter Expert II		\$205.38	\$209.08	\$212.84	\$216.67

SIN 54151HEAL Labor Category Descriptions

Substitutions Methodology:

- A Bachelor's Degree + 3 years of experience equal a Master's Degree
- An Associate's Degree + 3 years of experience equal a Bachelor's Degree
- A High School Diploma + 5 years of experience equal a Bachelor's Degree

Biomedical Quality Assurance II

Minimum Experience: Three (3) years

Minimum Education: Master's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Provide high level expertise in related public health disciplines to collect, analyze, store and communicate scientific data contained within information systems and databases. Uses manual and electronic methods to ensure quality control. Assists in problem resolutions and recommends enhancements to analytical, processing and statistical software. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Biomedical Quality Assurance III

Minimum Experience: Two (2) years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Provide high level expertise in related public health disciplines to collect, analyze, store and communicate scientific data contained within information systems and databases. Uses manual and electronic methods to ensure quality control. Assists in problem resolutions and recommends enhancements to analytical, processing and statistical software. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Health IT Program Manager I

Minimum Experience: Eight (8) years

Minimum Education: Master's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Provide executive experience and guidance to program initiatives including managing a team of individuals. Develop and maintain plans, policies and procedures for all project phases. Experience leading large and complex engagements, client relationships, and/or work segments preferred. Demonstrates expertise in a given market area or service line, and has organizational responsibility for client service budget, delivery, and performance. Scope is health IT related.

Health IT Project Manager I

Minimum Experience: Two (2) years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Manage and communicate ongoing changes in task, goals or performance. Formulates and enforces work standards, assigns project personnel schedules & tasks, reviews work discrepancies, supervises project personnel. Provides creative/technical guidance for accomplishing assigned tasks. May support Agile development, including Product Manager roles. Assures that project personnel deliver the customer's desired technical

solution within the mutually established contract schedule and cost. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Biomedical Analyst

Minimum Experience: Four (4) years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Oversee health data management systems, including computer programs to identify new sources of data quality. Collect and analyze scientific and/or technical data for reports, presentations and publications. Assists with specific work activities as appropriate and can formulate solutions to defined/specific business or technical issues. Experience contributing to the analysis, design, development, testing, and implementation of systems and/or software preferred. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Health IT Subject Matter Expert I

Minimum Experience: Eight (8) years

Minimum Education: Master's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Provide expertise in technical, managerial, and administrative direction for problem definition, analysis, development and implementation for complex to extremely complex systems in the subject matter area. Applies principles, methods, and knowledge of specific functional areas of expertise to as needed across project phases. Provides creative/technical guidance for accomplishing assigned tasks. Provides Industry, government, or academic expertise in a general business area/analytical field. Scope is health IT related.

Health IT Subject Matter Expert II

Minimum Experience: Six (6) years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Provide expertise in technical, managerial, and administrative direction for problem definition, analysis, development and implementation for complex to extremely complex systems in the subject matter area. Applies principles, methods, and knowledge of specific functional areas of expertise to as needed across project phases. Provides creative/technical guidance for accomplishing assigned tasks. Provides Industry, government, or academic expertise in a general business area/analytical field. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Health IT Technical Writer/Editor

Minimum Experience: Two (2) years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Develop, write, edit, and oversee production of scientific manuscripts, training, operational, procedural, and user manuals in coordination with project staff. Ensures comprehensiveness, correct grammar usage, accurate scientific and computer-related terminology, and guidance for editorial and document type definition. Experience as a technical and/or technical training documentation writer preferred. Thorough knowledge of publishing process and publishing software package(s) preferred. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Health IT Software Engineer I

Minimum Experience: Four (4) Years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Analyze database requirements of assigned projects. Monitor and optimize systems for information data flow and storage requirements as well as data output and reporting capabilities. Define and develop new database structures as well as configure, troubleshoot and maintain existing database system. Provide specialized expertise and practical assistance in the use of database management systems and the manipulation of data for information systems, including work at any stage of the database life cycle (feasibility, design, development and service delivery). Work with the client to define data requirements and determine if and how the database can be designed to meet these needs. Manage and organize database in order to ensure share ability, coherence, availability, accuracy, completeness and integrity. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Health IT Software Engineer II

Minimum Experience: Two (2) Years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Analyze database requirements of assigned projects. Monitor and optimize systems for information data flow and storage requirements as well as data output and reporting capabilities. Define and develop new database structures as well as configure, troubleshoot and maintain existing database system. Provide specialized expertise and practical assistance in the use of database management systems and the manipulation of data for information systems, including work at any stage of the database life cycle (feasibility, design, development and service delivery). Work with the client to define data requirements and determine if and how the database can be designed to meet these needs. Manage and organize database in order to ensure share ability, coherence, availability, accuracy, completeness and integrity. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Health IT Specialist I

Minimum Experience: Four (4) Years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Provide maintenance and system administration support for networks and software, including but not limited to diagnosing network problems, installing and removing hardware, repairing hardware problems and resolving software configuration issues. Provide recommendations and approaches to preventive maintenance, including data backup systems, remote and onsite analysis of system status, update patches, security and antivirus DAT files for all customer servers and workstations. Knowledgeable in LAN/WAN technologies, operating systems, network management systems, and network protocols preferred. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT relate.

Health IT Specialist II

Minimum Experience: Two (2) Years

Minimum Education: Bachelor's Degree

Functional Responsibilities: Responsibilities will vary but may include the following: Provide maintenance and system administration support for networks and software, including but not limited to diagnosing network problems, installing and removing hardware, repairing hardware problems and resolving software configuration issues. Provide recommendations and approaches to preventive maintenance, including data backup systems, remote and onsite analysis of system status, update patches, security and antivirus DAT files for all customer servers and workstations. Knowledgeable in LAN/WAN technologies, operating systems, network management systems, and network protocols preferred. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related.

Health IT Project Coordinator**Minimum Experience:** Four (4) years**Minimum Education:** Bachelor's Degree**Functional Responsibilities:** Responsibilities will vary but may include the following: Analyze project requirements to administer programs throughout all phases. Provide direction by arranging project assignments. Track project budget and schedule for progress and timely communication. Liaise with all relevant staff to organize and provide program requirements. Review the business, system and software integration requirements to ensure the project flows smoothly. Scope is health IT related.**Junior Health IT System Administrator****Minimum Experience:** Four (4) Years**Minimum Education:** Bachelor's Degree**Functional Responsibilities:** Responsibilities will vary but may include the following: Provide daily support to users in addition to developing information security requirements, information security plans and status reports. Build, configure and troubleshoot system operation and resource utilization. Perform installation, maintenance, administration, security and backup/system recovery of both UNIX and Windows systems. Proficient in UNIX and Windows security and knowledgeable in LAN/WAN and internet related protocols to ensure comprehensive systems support preferred. Experience with HTML and Perl/Expect/Shell scripts; Linux administration; ColdFusion; C; and Java programming preferred. Scope is health IT related**Health IT Support Specialist****Minimum Experience:** Two (2) Years**Minimum Education:** Bachelor's Degree**Functional Responsibilities:** Responsibilities will vary but may include the following: Provide administrative support activities dedicated to the requirements of a departments operation. Assist in the preparation of reports, presentations, proposals, memos, and other documentation regarding operations. Aid managers in the completion of meetings, conferences and other events. Scope is health IT related**Health IT Training Specialist****Minimum Experience:** Two (2) years**Minimum Education:** Bachelor's Degree**Functional Responsibilities:** Responsibilities will vary but may include the following: Plan, develop, and implement product and services training for support personnel and customers. Communicate with users to obtain information needed to prepare training materials, develop methodology and course content. Respond to user questions, conduct training, and provide technical expertise to customers and personnel. Provide technical writing and editing to ensure accurate and user friendly technical documents and reports. Scope is health IT related**Health IT Website Developer****Minimum Experience:** Four (4) Years**Minimum Education:** Bachelor's Degree**Functional Responsibilities:** Responsibilities will vary but may include the following: Design, develop and manage client web sites. Provide technical expertise with regard to WWW policy and procedures. Lead design concept, technical specifications, and site architecture according to client business/project objectives and specifications. May include Agile development support. Responsible for technical coding of Web (and other interactive) and multimedia program including HTML, Java, Flash, Javascript, and other software applications required to meeting client objectives. Scope is health IT related

Health IT Customer Service Technician**Minimum Experience:** Two (2) Years**Minimum Education:** Associate Degree**Functional Responsibilities:** Responsibilities will vary but may include the following: Install, repair and maintain systems and equipment. Provide support for a variety of equipment under the direction of a team lead. Scope is health IT related**Senior Health IT Programmer Analyst****Minimum Experience:** Eight (8) years**Minimum Education:** Master's Degree**Functional Responsibilities:** Responsibilities will vary but may include the following: Develop new programs to support customer needs and systems upgrades. Provide production support and resolve system problems. Develop software design and approach to ensure systems requirements and internal and external interfaces are addressed. May support Agile development. In general, work complexity and responsibility will be greater at higher levels. Scope is health IT related

GSA Labor Rates SIN 54151HEAL

Labor Category	1/17/2016 - 1/16/2017	1/17/2017 - 1/16/2018	1/17/2018 - 1/16/2019	1/17/2019 - 1/16/2020	1/17/2020 - 1/16/2021
	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite
Biomedical Quality Assurance II			\$81.85	\$83.32	\$84.82
Biomedical Quality Assurance III			\$74.07	\$75.40	\$76.76
Health IT Program Manager I			\$180.50	\$183.75	\$187.05
Health IT Project Manager I			\$125.94	\$128.21	\$130.51
Biomedical Analyst			\$79.95	\$81.39	\$82.85
Health IT Subject Matter Expert I			\$114.82	\$116.88	\$118.99
Health IT Subject Matter Expert II			\$99.47	\$101.26	\$103.08
Health IT Technical Writer/Editor			\$93.75	\$95.43	\$97.15
Health IT Software Engineer I			\$176.46	\$179.63	\$182.87
Health IT Software Engineer II			\$153.56	\$156.33	\$159.14
Health IT Specialist I			\$148.89	\$151.57	\$154.30
Health IT Specialist II			\$130.13	\$132.47	\$134.86
Health IT Project Coordinator			\$137.56	\$140.03	\$142.55
Junior Health IT System Administrator			\$94.41	\$96.11	\$97.84
Health IT Support Specialist			\$48.30	\$49.17	\$50.06
Health IT Training Specialist			\$93.75	\$95.43	\$97.15
Health IT Website Developer			\$107.18	\$109.11	\$111.08

Labor Category	1/17/2016 - 1/16/2017	1/17/2017 - 1/16/2018	1/17/2018 - 1/16/2019	1/17/2019 - 1/16/2020	1/17/2020 - 1/16/2021
	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite	Computercraft Offsite
Health IT Customer Service Technician			\$97.06	\$98.81	\$100.58
Senior Health IT Programmer Analyst			\$152.21	\$154.95	\$157.74